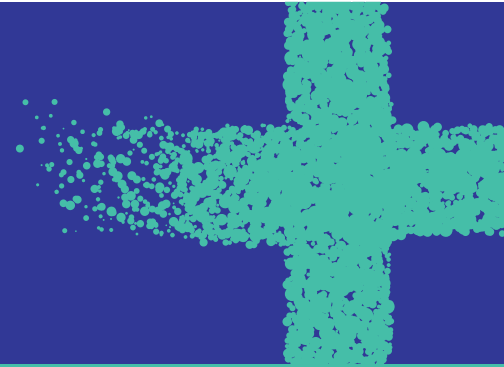


EMRAM EXPRESS



FREQUENTLY ASKED QUESTIONS

WHAT IS EMRAM EXPRESS?

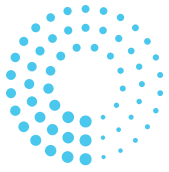
Grounded in the principles and global evidence of the HIMSS Electronic Medical Record Adoption Model (EMRAM), EMRAM Express provides a baseline digital maturity assessment and the roadmap to advancing the digital journey for your organization. It takes you one step closer to delivering on goals and desired outcomes by allowing fast, pragmatic and cost-efficient measurement of EMR adoption.

WHY EMRAM EXPRESS?

For over a decade HIMSS has guided organizations in digital health transformation through the power of evidence-based criteria, objective measurement and strategy. Every organization begins the transformation journey from a different starting point, requiring a strategy that caters to their current state of adoption, specific goals, priorities and requirements. EMRAM Express focuses on digital maturity of Stages 0–5, measuring EMR adoption and identifying a strategic roadmap to digitally enabled care for organizations that are in the early stages of the EMR adoption model (EMRAM).

WHAT DOES THE EMRAM EXPRESS ASSESSMENT INCLUDE?

The EMRAM Express assessment includes 71 indicators measuring four key dimensions: Data Capture & Health Information Exchange, Clinical User Adoption, Resilience Management and Healthcare Analytics & Outcomes Measurement. Upon completion you will be provided with a summary level report of your organization scores relative to EMRAM Stages 0–5.



HOW DO I KNOW IF I NEED EMRAM EXPRESS OR A FULL EMRAM ASSESSMENT?

The EMRAM Express assessment is designed just for you. If you complete an EMRAM Express assessment for \$800 and decide you need a full EMRAM assessment, you automatically receive an \$800 credit toward a full EMRAM assessment.

WHO SHOULD BE INCLUDED IN COMPLETING OUR ASSESSMENT?

We recommend collaborating with leaders and subject matter experts across your organization, including clinical and Information Technology professionals, to complete your assessment. Their input will be extremely useful in capturing the full scope of end-user experiences, perspectives and the accurate current state of EMR adoption.

HOW LONG DOES THE EMRAM EXPRESS ASSESSMENT TAKE TO COMPLETE?

While the duration of the assessment can vary depending on person(s) taking it, a typical EMRAM Express assessment can be completed within 1 hour. We recommend having the appropriate stakeholders in the room together to answer the indicator questions. This serves as a learning experience for all involved and provides more accurate details of the organization's current state of digital maturity.

HOW IS EMRAM EXPRESS SCORED?

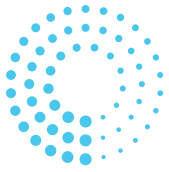
Each HIMSS Analytics digital maturity assessment uses a Likert Scale scoring methodology. Your responses are tabulated to derive accomplishment for each stage (EMRAM Express Stages 0–5 or EMRAM Stages 0–7). To achieve a given stage, an organization must fulfill the minimum requirements and score 70% or better for overall accomplishment for that stage and all previous stages.

HOW IS EMRAM EXPRESS ADMINISTERED?

Each of our assessments is administered through our survey tool platform. When payment is confirmed, a customer service specialist will contact you with login information.

IS THERE A TIME LIMIT TO COMPLETE THE ASSESSMENT ONCE I'VE MADE PAYMENT?

We recommend completing your EMRAM Express assessment within 2–3 weeks after your payment is confirmed.



HIMSSSM

CAN WE GET A COPY OF THE QUESTIONS AND RESPONSES AFTER COMPLETING THE ASSESSMENT?

Yes, you can download a PDF of the survey questions through the settings area in the survey assessment tool. Please reach out to us at customerservice@himssanalytics.org if you have issues.

WHO RECEIVES THE ASSESSMENT SCORE RESULTS?

The individual(s) who receive the initial assessment link, along with any person who is added in the demographic section in the survey assessment tool, will receive the score results.

I NEED HELP WITH MY PAYMENT WHO DO I CONTACT?

Please email us at customerservice@himssanalytics.org.

DO YOU OFFER DISCOUNTS FOR HIMSS MEMBERS?

The EMRAM Express digital maturity assessment is already heavily discounted as a special introductory offer. Additional discounts are not available.

I COMPLETED MY ASSESSMENT. WHAT HAPPENS NEXT?

A HIMSS Solutions Specialist will follow up with you to discuss next steps.

WE NEED HELP REACHING THE NEXT STAGE. WHAT DO WE DO?

A HIMSS Solution Specialist can help you. Please contact customerservice@himssanalytics.org or complete this online contact form: <https://pages.himss.org/LP-HA-Maturity-Models.html>.

WE ARE INTERESTED IN TAKING THE FULL EMRAM. WHAT DO WE DO?

A HIMSS Solution Specialist can help you. Please contact customerservice@himssanalytics.org or complete this online contact form: <https://pages.himss.org/LP-HA-Maturity-Models.html>.

WHAT OTHER MEASUREMENT MODELS OR TOOLS DO YOU OFFER?

You can find an overview of all our frameworks [HERE](#).

I HAVE MORE QUESTIONS. WHO DO I CONTACT?

We are here to help. Get in touch with our experts at customerservice@himssanalytics.org.